

CERTIFICATE

Complaints management process as per
ISO 10002:2018

In accordance with the procedures of TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş., it is hereby certified that

Yıldız Entegre Ağaç Sanayi ve Ticaret A.Ş.
Arslanbey O.S.B. Mah., 1. Cad., No 13, Kartepe,
TR-41285, Kocaeli,
Türkiye



with the locations according to the annex

operates a management system in accordance with the requirements of ISO 10002 : 2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Fiber Board, Particle Board, Melamine Laminated Board, Laminate Flooring, Painted Board, Front Panel, Profile and Skirting, Door and Door Panel, Impregnated Paper Product Groups, Lacquer Panel Desing, Production and Presentation of Domestic Sales, Foreign Trade, Customs Clearance, Logistics, Management and Administrative Organization Activities Related to These Products

Certificate Registration No 8000218
Audit Report No TR 1370

Valid from 2024-09-16
Valid until 2027-08-07
Initial certification 2018

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

Istanbul, 2024-09-16

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
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